Dental Care Utilization Among Medicaid Adults in Oklahoma

Simona Surdu, MD, PhD, Margaret Langelier, MSHSA, and Jean Moore, DrPH
Oral Health Workforce Research Center, Center for Health Workforce Studies, School of Public Health, University at Albany

INTRODUCTION

There is strong evidence suggesting that access to and utilization of oral health services is dependent on dental insurance coverage.1 Many states, including Oklahoma, either offer no adult dental benefit with Medicaid or limit coverage to dental emergency care. The objective of this research is to understand the impact of Medicaid dental benefits and availability of providers on the utilization of dental services among adults in Oklahoma.

METHODS

The findings of this report are based on an analysis of enrollment and claims data between January 2012 and December 2013 for Medicaid adults 21 years of age and older in Oklahoma. Access to oral health services was assessed as the proportion of enrollees using dental services. The analysis included measures of the type of oral health services received, the number of visits, patients per provider, and commuting distance to obtain services. Separate utilization rates were calculated for dental services provided in dental offices or clinics and emergency departments (EDs). Comparisons were made between different demographic groups and by geography.

RESULTS

Among the 427,000 Oklahoma adults insured by Medicaid during all or part of the 2-year study period, only 16% received any dental service and nearly half of those who accessed dental services had only 1 dental visit during the 2-year study period. The study results revealed that men, adults aged 65+ years, Hispanics, American Indians, and rural residents were less likely than other Medicaid adults to receive any dental service. Although the participation of dentists in the Medicaid program was relatively high, about 60% of dentists billing Medicaid for services treated <50 adults. Moreover, the majority of dentists treated Medicaid patients in dental offices or clinics in urban counties. The uneven geographical distribution of dentists was also apparent in the higher volume of Medicaid patients per provider and longer commuting distance to obtain care in rural areas.

Conclusions: Study findings suggest that utilization of dental services among Medicaid adults in Oklahoma is compromised not only by the limited dental benefits but also by the limited number of dentists providing services to adult Medicaid enrollees. Regional differences in access to care and the use of EDs for dental problems may reflect limited community dental resources.

DISCUSSION & CONCLUSIONS

The limited dental benefit for Medicaid adults in Oklahoma appeared to impact utilization of oral health services, with 84% Medicaid-insured adults in the state not receiving any dental service the 2-year study period. Elderly, racial/ethnic minorities, and rural residents were less likely than other Medicaid adults to receive oral health care.

This limited coverage for preventive services is also likely responsible for the finding that the majority of Medicaid adults who accessed care in a dental office or clinic received a surgical treatment such as extraction or surgical removal of an erupted tooth.

About 1 in 9 Medicaid patients in Oklahoma used EDs for the treatment of dental problems; EDs are not generally equipped to address the cause of dental pain and infection and usually are able to provide only palliative care.

POLICY IMPLICATIONS

- Access to routine dental examinations and treatment among Medicaid-insured adults in Oklahoma is compromised not only by limited dental care benefits but also by the number of dentists that provide dental services to adult Medicaid enrollees, particularly in rural counties.
- Regional differences in access to care and the use of EDs for dental problems may reflect limited community dental resources.
- More research is needed to compare and contrast utilization patterns of adults based on the extent of coverage provided by the Medicaid dental benefit.
- Findings from this research could inform strategies to develop alternative models of care that provide cost-effective oral health services and improve the oral health outcomes in adults.

REFERENCES